

GST and JOHNNY- UPDATE No.75

JOHNNY
JOHNNY!!



Yes, Papa!



Are you facing any
problem in receiving mails
or sms from department?



Yes,papa



Why so?



This papa: The taxpayers receive numerous mails from the department regarding the difference between GSTR 2A and credit availed in 3B, Interest on delayed filing of returns etc.

However, the problem faced by the taxpayers is that the mails and messages are received on the details stated while generating the TRN no. and not on the contact details mentioned in the authorised person in the registration application.

While proceeding with the registration, taxpayer has to provide mobile number and e mail for OTP verification. By default, the details mentioned before generating the TRN are saved on the GSTN portal.

In addition to above, there is no such facility on the GSTN portal for the modification in the contact details submitted while generating the TRN no. And the department only has the power to make changes in the correspondence details of taxpayers.

The reason of adding details of authorised signatory on the online portal is that the department in case of any future correspondences will directly contact him for proper communication.

However, such a silly glitch on the portal is an headache for taxpayers as well the person whose details were provided for OTP verification.

In most of the cases, GST consultants have provided their own number & email id while applying for GST registration.

With the increasing fraud cases, it is a priority step to change the contact details to escape us from any liability arising on the part of taxpayers.

With the benefit of department as well as taxpayers, it is necessary to resolve this issue.